

# WIN-WIN CONFLICT MANAGEMENT

Learn from influencers and experts. Sharpen your knowledge. Gain and share new ideas and best practices. Learn about the latest techniques and insights.



## About The Course

We normally look at conflict with a negative connotation. However, workplace conflict is an important aspect of high performing teams. The very idea of diversity is to create multiple ideas at the workplace. With these ideas come conflicts. This course focuses on how to create win-win outcomes from conflict situations at the workplace.

## Course Outline

- What is conflict and how we react to it?
- How are conflicts caused and what are the subtle signs leading to conflicts?
- What are the 4 universal sources of conflict?
- Unconscious responses to conflict.
- What is win-win conflict and how do we benefit from it?
- Fostering a win-win conversation.

## Who Should Attend

This course is designed for leaders, managers, supervisors and any other professional looking to improve their conflict management skills.

## Course Methodology

'MicroLearningLabs' are run in-house and last 90-120 minutes. These workshops are conducted online or face to face using experiential learning techniques that keep participants engaged.

## For Customizations and Inquiries Contact Us



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